

EXHIBIT 12

From: Certification <certification@legitscript.com>
Sent: Monday, June 24, 2024 12:07 PM
To: [REDACTED]
Subject: Re: Empower Clinic Services, L.L.C. dba Empower Pharmacy Initial Review

External Email: This message originated from outside Empower Pharmacy. Please exercise caution before opening attachments, clicking links, replying, or providing information to the sender.

Hello [REDACTED],

Thank you for your patience, transparency, and diligence, in providing thorough responses and documentation during Empower Pharmacy's review process. After thoroughly reviewing Empower Clinic Services dba Empower Pharmacy documentation, we have determined that your applicant is not currently eligible for certification.

While we appreciate Empower Pharmacy's dedication to improving compliance, we would like the following items to be resolved before being able to move forward with certification:

- All state board of pharmacy consent orders, disciplinary action, and stipulation orders are required to be closed out.
- FDA acknowledgement that the response provided by Empower to the FDA Form 483 is sufficient.
- We require inspection reports (both self-assessment and the assessment performed by the hired inspector) for Q2-Q4.

At this time, we would like to institute a mandatory waiting period of six months from June 24, 2024, ending on December 24, 2024, before you are eligible to reapply. This period is essential to allow adequate time to demonstrate sustained compliance with our Certification Standards.

While you have the option to reapply after December 24, 2024, please note that this does not guarantee certification. Our re-evaluation of all compliance items, and your responses to any additional follow-up questions we may have, are an important part of the application review process. If you reapply for certification *before* the re-eligibility date, your application will be rejected.

Should you have any questions or require further clarification we are here to assist at certification@legitscript.com.

We appreciate your interest in achieving LegitScript Certification and look forward to the possibility of re-evaluating Empower Clinic Services dba Empower Pharmacy in the future, should you choose to reapply.

Warmly,

LegitScript Certification



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----- Original Message -----

From: [REDACTED]@empowerpharmacy.com]
Sent: 6/12/2024 4:33 PM
To: certification@legitscript.com
Subject: Re: Empower Clinic Services, L.L.C. dba Empower Pharmacy Initial Review

Hi [REDACTED],
 Thank you!

Sincerely,

[REDACTED]
 Office: [REDACTED]
 Mobile: [REDACTED]
[Empower Pharmacy](#) *Expanding Access.*

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From: Certification <certification@legitscript.com>
Sent: Wednesday, June 12, 2024 17:49
To: [REDACTED]@empowerpharmacy.com>
Subject: RE: Empower Clinic Services, L.L.C. dba Empower Pharmacy Initial Review

External Email: This message originated from outside Empower Pharmacy. Please exercise caution before opening attachments, clicking links, replying, or providing information to the sender.

Hello [REDACTED]

We just wanted to reach out and let you know we are still reviewing the documentation you provided, and will be in touch. Thank you!

Best,

[REDACTED]

LegitScript Certification



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----- Original Message -----

From: [REDACTED]@empowerpharmacy.com]

Sent: 6/5/2024 4:10 PM

To: certification@legitscript.com

Subject: RE: Empower Clinic Services, L.L.C. dba Empower Pharmacy Initial Review

Hi [REDACTED],

Thank you!

Sincerely,

[REDACTED]

Office:

Mobile:

[Empower Pharmacy](#) Expanding Access.

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